

Gloucester

business guide & directory



KEY:

- 5 Storey Buildings
- 4 Storey Buildings
- 3 Storey Buildings
- 2 Storey Buildings
- 1 Storey Buildings

- # Gloucester Quays
-
- Fashion, Food & Film

over
5 million
visitors
a year



Outlets



One of the
top 10
outlets
in the UK



The creation of a
new leisure
destination

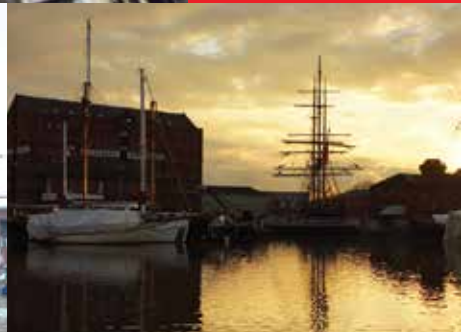


We have attracted some
fantastic brands including
Jaeger,
All Saints,
TGI Fridays
& Coal Grill & Bar

gloucesterquays.co.uk

Marketing Gloucester

Promoting the city as a great place to live, work, study, visit and invest; locally, nationally and internationally





Organises award-winning events and festivals, delivering to the city and region hundreds of thousands of visitors and millions of pounds of GVA*.

Engages with businesses and investors.

Implements programmes to develop pride of place amongst residents.

Partners with Gloucester City Council, GFirst LEP, Cotswolds Tourism and Gloucestershire County Council.



The Complete Development Solution

- Investment
- Development = **Occupier Satisfaction**
- Partnership



Robert Hitchins Limited

01242 680694
www.robert-hitchins.co.uk

Gloucester

business guide & directory



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Our Advertisers:

We gratefully acknowledge the support of
all the firms whose advertisements appear in these pages.
Without their help we would not be able to produce
this Directory. As a reciprocal gesture we have pleasure in
drawing the attention of our readers to their announcements,
but wish to make it clear that Gloucester City Council can
accept no responsibility for their products or services advertised.

Business in Gloucester

Gloucester City Council is passionate about supporting your business to start-up, grow and prosper.

Support includes:

Business Grants

A selection of business grant schemes are available at www.gloucester.gov.uk/grants

Business Support Programme

Subsidised business start-up courses and business support including one-to-one business advice by a professional business mentor.

Other support includes:

- Property and site searches
- Specialist growth support
- B2B business directory free listing
- Competitive rate planning pre-application service



"We chose Gloucester as our business location due to the outstanding business opportunities and excellent support and networking for creative businesses. Gloucester City Council provided us with a business grant to convert premises into studio space, enabling us to locate beside the awe inspiring Cathedral. We are excited to be part of a city that values creative businesses."

Chris Nyland, Director,
Absolute Creative



Broadband Connection Vouchers for Small or Medium Enterprises (SMEs)

Through which your business is able to get a connection voucher of up to £3,000 for faster, better broadband through the Government's Broadband Connection Vouchers scheme.

Basic criteria are:

- You are an SME, registered charity, social enterprise or sole trader in an eligible location
- Installation of your new broadband connection will cost over £100
- The connection is for your business premises. You can apply for a connection at home if this is your main work base, but this does not apply if you work from home occasionally.

Check your postcode's eligibility at www.connectionvouchers.co.uk to get started.

Economic Development Service: T: 01452 396972 / 74 / 86

E: eds@gloucester.gov.uk W: www.gloucester.gov.uk/business



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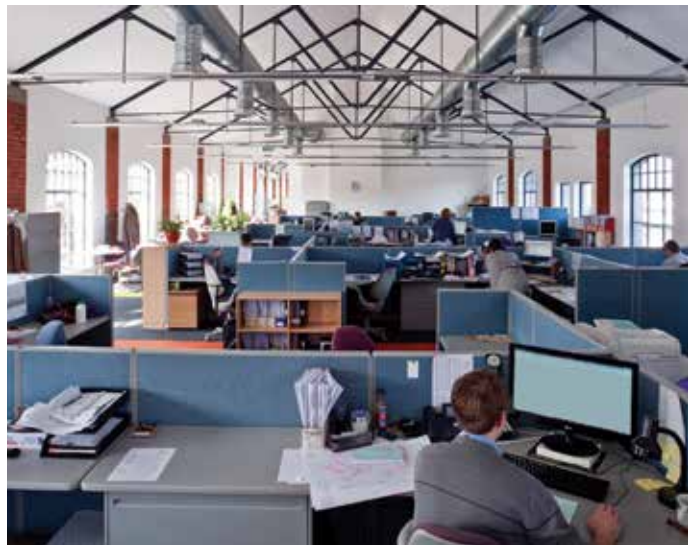
National award winning Architects practice, **Roberts Limbrick**, place great value in their long term association with Gloucester. Jeff Roberts and Stephen Limbrick are both products of the Crypt Grammar School.

The Practice recently acquired and then transformed the Carriage Building into a vibrant headquarters office for the practice, originally built by the Gloucester Carriage and Wagon Works as a showroom for horse drawn carriages.

This building has been saved from destruction and its transformation acclaimed as an outstanding example of inner city regeneration.



Carriage Building Reception



Carriage Building Studio 3

It has subsequently received a **Gloucester Civic Award** : Winning Project for The Best Major Restoration or Sensitive Alteration and a **British Council for Offices SW Award** : Winning Project for the Best Refurbished / Recycled Workplace

The practice has dedicated teams with current experience of most building types in both the Public and Private Sectors.



The Brewery - Mixed Use & Retail



Mont de la Rocque Apartments - Residential



Kentish Town Sports Centre - Public Sport and Leisure / Heritage



Honeybourne Place - Commercial



Cheltenham Racecourse - Arenas, Racecourse & Stadia

Roberts Limbrick Architects
The Carriage Building
Bruton Way, Gloucester, GL1 1DG
also at: Newport, South Wales

T: 03333 405 500
e: mail@robertslimbrick.com
w: www.robertslimbrick.com

ISO 9001:2008 AJA12 / 15418 ISO 14001:2004 AJA12 / 16322 IHAS 18001:2007 AJA12/ AN1673

Roberts Limbrick
ARCHITECTS

Choose a quality higher education

Based in Gloucester since 1997, QAA is the independent body entrusted with assuring and advising on standards and quality in UK higher education. We are dedicated to checking that the three million students working towards a UK qualification get the higher education they are entitled to expect.



If you are looking for quality in higher education visit our website to find out what we have to say.

www.qaa.ac.uk



The Quality Assurance Agency for Higher Education. Registered charity numbers 1062746 and SC037786



Foreword

Welcome from Paul James, Leader, Gloucester City Council

Welcome to the 2015 edition of the Gloucester Business Guide and Directory.

With details on the products and services of over 2,000 companies trading in Gloucester, this Business Guide and Directory provides a valuable resource to identify local companies and organisations with the potential to become new customers, suppliers or partners. Additionally it provides a showcase for Gloucester businesses and will be supplied and made available to organisations outside the area that are seeking to invest in the city.

Gloucester remains an attractive place in which to invest despite the national economic challenges of recent times which saw the worst recession in the UK in sixty years. There has nonetheless been over £700 million of investment in the city's regeneration, and as further regeneration in key redevelopment areas including King's Quarter and Blackfriars goes ahead, there will be new opportunities to invest. Meanwhile the Duport Business Confidence report continues to show record levels of company formations in the city. There is much indeed to be positive about.

Local partners recognise that business is about more than just financial investment. Building a sustainable economy requires an appropriately skilled workforce, which is why partners within Gloucester are working to enable training opportunities which meet the needs of both existing local businesses and those of incoming new businesses.

For further information about how the City Council is working to support the many aspects of business development please refer to www.gloucester.gov.uk/business or contact our Economic Development Team on 01452 396986 or email eds@gloucester.gov.uk

The Business Guide and Directory, which is also available online at www.burrows.co.uk/gloucester is a practical example of how Gloucester City Council and its partners can work together to support businesses in all sectors of Gloucester's economy.

I would like to take the opportunity to thank all the organisations that have supported and contributed to this publication.

GLOUCESTER

Database is now online

www.burrows.co.uk/gloucester

The online version enables you to search for business by name, type of business and location. Simply type what you are looking for and decide how you want to sort the results. The database is **FREE** to join for all local businesses, so why not register today at www.burrows.co.uk/gloucester

Search for a Gloucester business

Company Name eg. Smith

Nature of Business eg. Accountant

Address or Postcode eg. Irving Road or GL2 5ED

Sort results by ☒ Company Name
☐ Nature of Business
☐ Address or Postcode

You can also keep your organisation's details up to date; just find your entry and click the Update link. This will ensure potential customers have access to accurate information about your company.

Business Finder desktop version

The Business Finder has powerful search features, allowing multiple fields of the database to be selected and integrated. The additional Bookmark Feature allows you to save the search results and refer back to them at any time – an invaluable marketing tool. These results can be further manipulated with the customisation of fields and the sorting of data.

Upgrading: Once you have installed your Business Finder, additional features can be upgraded for a one-off charge from **£150** to **£400 + VAT**, dependent on the level of service you require.

Upgraded versions print address labels, compile and print reports, perform mail shots and export data.



Please call **020 8773 3060**
for more information.

This data has been verified by Burrows Communications Ltd on behalf of Gloucester City Council

Key Facts about Gloucester

DEMOGRAPHICS

- The city has a population of 124,562 (ONS Mid-Year Population Estimates 2013). It is the most populated conurbation within the County of Gloucestershire and has the highest population density
- Gloucester will experience the greatest population growth of all county districts, expected to increase by 20.1% or 23,800 people between 2010 and 2035
- Gloucester is a relatively young city with 25% of the population aged 19 and under (highest in the South West) and 39% under 30. The city is expected to experience the greatest increase of Gloucestershire's districts in the number of children and young people between 2010 and 2035, with an increase of 16.4%
- It is a diverse city; the black and minority ethnic population (BME) stands at 9.8% with approximately 100 languages and dialects spoken

SPORT

- The city is home to Gloucester Rugby, officially supported by the most passionate fans in the English Premiership
- Oxstalls Tennis Centre was voted 2011 Tennis Club of the Year by the Lawn Tennis Association
- Gloucester Rowing Club is one of the oldest established rowing clubs in Great Britain and has secured £1.5 million funding for a new canalside boathouse
- Planning consent has been given for a new Gloucester City Football Club stadium which will see the long awaited return of the club to the city
- Major refurbishment of the Blackbridge Jubilee Athletics Track has created an all-weather floodlit synthetic track
- Gloucester is a host city for the 2015 Rugby World Cup

HISTORY

- Gloucester has been variously described as "The Gateway to the West" and "The Crossroads of England"
- It is the city and county town of Gloucestershire located in the South West of England. The city lies close to the Welsh border, and is on the River Severn, approximately 32 miles (51 km) north-east of Bristol, and 45 miles (72 km) south-southwest of Birmingham
- In 1827 Gloucester became a port city following the completion of the Gloucester and Sharpness canal. On completion it was then the longest, deepest and widest ship canal in Britain. The Docks contain fifteen Victorian warehouses which make up what is Britain's most inland port and are now a major tourist attraction
- Gloucester was home to iconic manufacturing firms including the Gloster Aircraft Company and Fielding & Platt
- The city contains 707 listed buildings including 37 Grade 1s
- The city is the birthplace of Robert Raikes, the founder of the Sunday School Movement and John Stafford Smith, who composed the American National Anthem
- The historic Roman streets, magnificent Norman Cathedral and Victorian Docks have been used for various films and TV productions including *Harry Potter* and *Doctor Who*. Disney also shot scenes from the sequel to *Alice in Wonderland* at the Docks



Gloucester Means Business

Good for Business, Good for Life

Cradled by the picturesque Cotswold Hills, with its skyline dominated by its Norman Cathedral, Gloucester has plenty to offer in terms of culture and heritage. Combine this with a diverse and growing economy, good transport access, a skilled workforce and excellent support for business, and you start to understand why locating in Gloucester makes good business sense and can provide a quality of life second to none.

Who does Business here?

Design and technology, technical engineering, manufacturing and the finance industry all have a strong base within and around the city through companies such as Ecclesiastical Insurance Group, PRO Insurance Solutions, Severn Glocon, Avon Metals and Messier-Bugatti-Dowty. Companies which have enjoyed success here for a number of years are now choosing to re-invest as they expand or consolidate their operations.

AEROSPACE & ADVANCED ENGINEERING CLUSTER

The Gloucester area is home to world leading aerospace and advanced engineering companies providing cutting edge technological products and services, which range from electrical and precision engineering and medical instrumentation and device development to aircraft manufacture and design. Gloucester also has a growing nuclear cluster.



CREATIVE INDUSTRIES CLUSTER

The creative community has grown rapidly in recent years with the Blackfriars and Westgate Street areas having established themselves as a hub for creative businesses.

These areas are home to a world renowned, bespoke, designer shirt maker, Gloucestershire Arts and Craft Centre and Blackfriars Innovation Hub, which provides subsidised quality workspace for small businesses.

Gloucester has a national reputation for being an outstanding film and TV filming location. Gloucester Cathedral and its Cloisters have provided a backdrop for the Harry Potter films and the BBC's Shakespeare season, while the Docks area is a magnet for film makers. The city has also hosted some cutting edge arts festivals including JOLT, Crucible and Paint Jam, and other festivals including Tall Ships and Quays events.

Which? Magazine has voted Gloucester Cathedral as the UK's joint second historic attraction with over 320,000 annual visitors. Its location, adjacent to the creative hub, supports a growing creative community, as well as being home to a stonemason training centre, one of only nine attached to cathedrals in England.

FINANCE & INSURANCE CLUSTER

Gloucester's financial services sector is thriving. Specialist insurer Ecclesiastical Insurance Group has its headquarters within the city centre.

Other leading companies with a strong presence include Ageas, PRO Insurance Solutions and JLT Group.

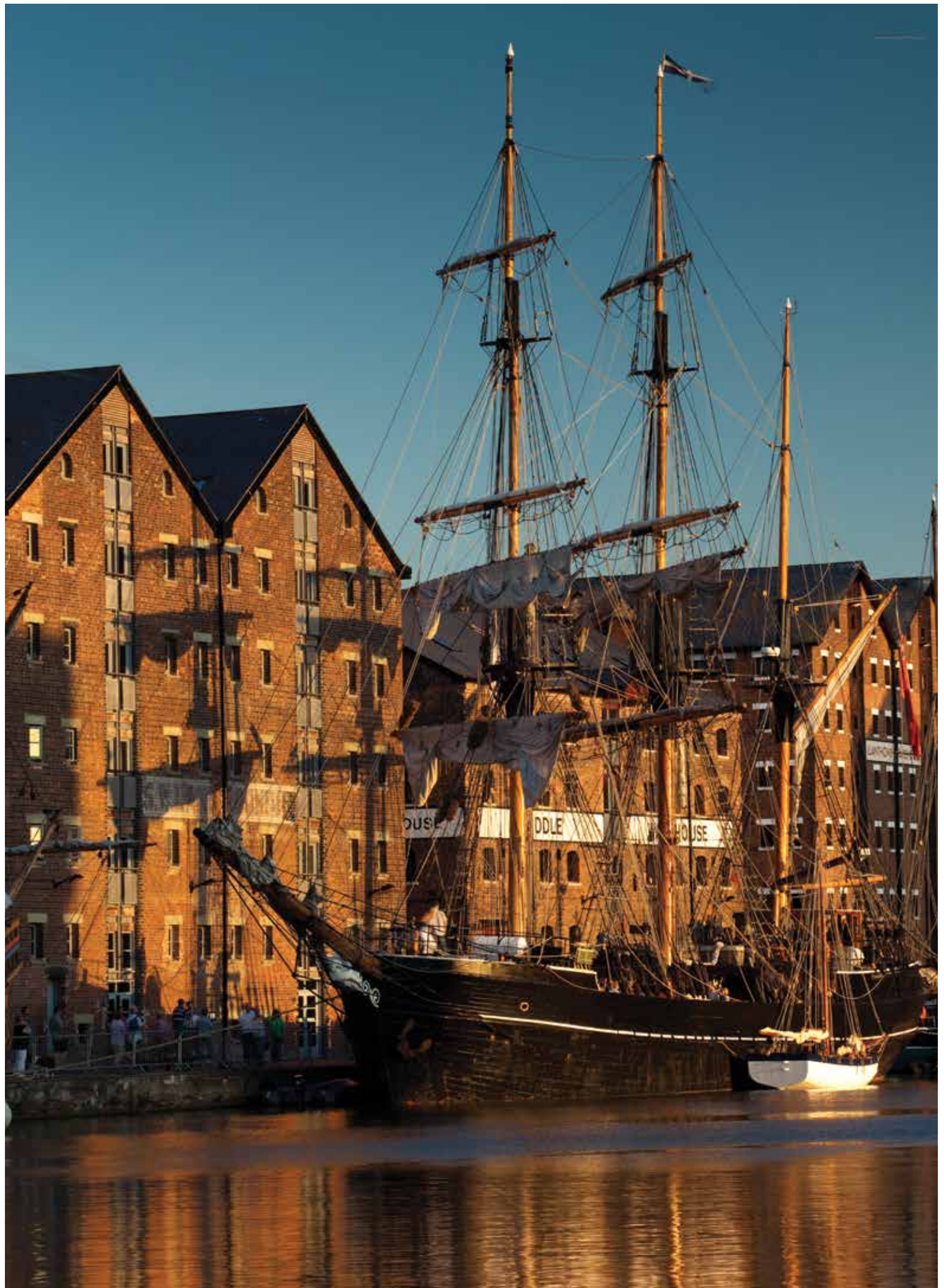
ICT CLUSTER

Gloucestershire supports a growing cluster of information security, web hosting, CAD/CAM development, defence communications and security, ICT infrastructure development and IT content management businesses.

There are numerous start-up success stories with many indigenous businesses growing to become market leaders, such as MessageLabs (Symantec.cloud), which was sold to Symantec for \$700 million. Worldwide ICT companies see Gloucester as an outstanding location, including US firm InterCall, which has based its European Corporate HQ in the city.

It is no surprise then that Gloucester has been rated as the second most IT literate place in the UK.





Tourism and Leisure

Gloucester currently attracts around 1.9 million visitors a year spending around £126 million in the city.

This business is broken down into 1.7 million day visitors and 243,500 overnight stays with 67% of domestic spend coming from holidays and 22% from business tourism. Spend by visitors is broken down to 10% on accommodation, 33% on retail, 31% on food and drink, 10% on attractions and entertainment and 11% on transport. This expenditure supports some 2,700 jobs in the city.





Parking

Tourist
InformationPedestrian
Priority

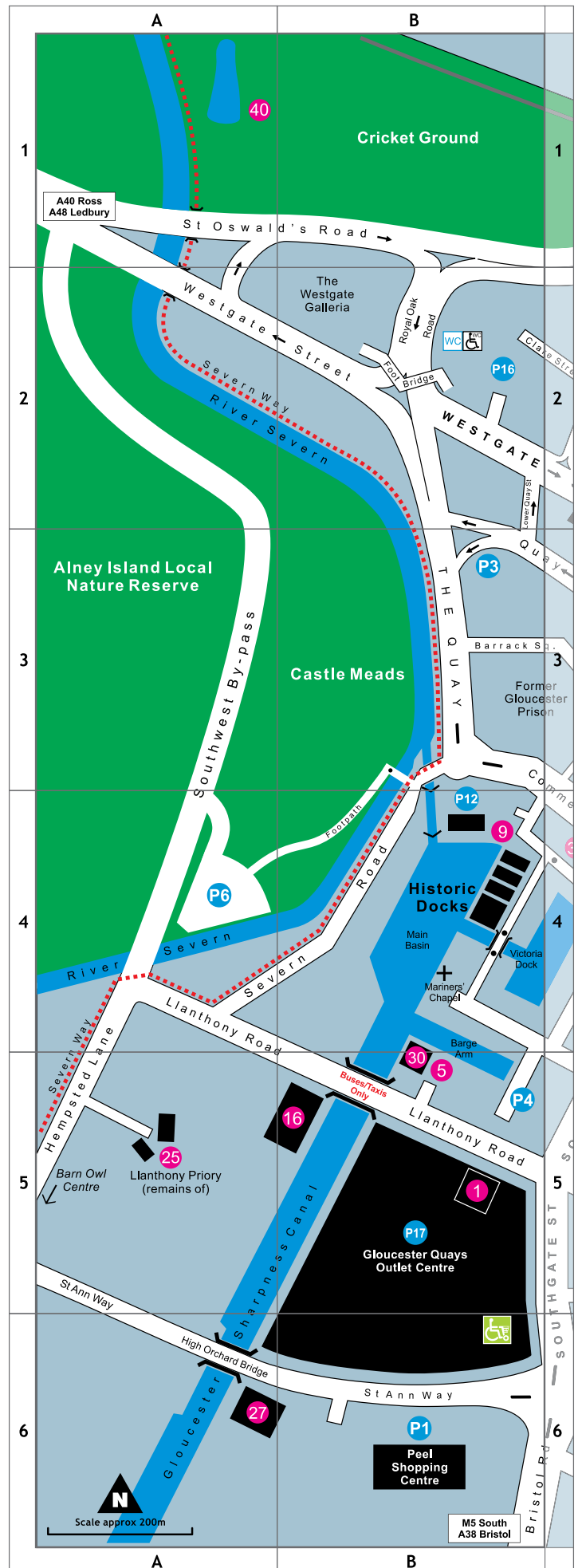
Attractions and Services

- | | | |
|----|-------------------------------------|----|
| 1 | Antiques Centre | B5 |
| 2 | Aviation Garden | D4 |
| 3 | Bishop Hooper's Monument | C2 |
| 4 | Blackfriars Friary | C4 |
| 5 | Boat Trips (Queen Boadicea II) | B5 |
| 6 | Bus Station | E3 |
| 7 | Cathedral | C2 |
| 8 | Citizens Advice Bureau | E4 |
| 9 | City Council Offices | B4 |
| 10 | City East Gate | D4 |
| 11 | County Council Offices (Shire Hall) | C3 |
| 12 | County Court | C4 |
| 13 | Crown Court | C3 |
| 14 | Folk Museum | C2 |
| 15 | GLI Leisure Centre | E4 |
| 16 | Gloucestershire College | B5 |
| 17 | Gloucester Guildhall | D3 |
| 18 | Gloucestershire Archives | E2 |
| 19 | Greyfriars Ruins and Garden | D4 |
| 20 | Hospital | F3 |
| 21 | House of the Tailor of Gloucester | C3 |
| 22 | King's Theatre | E4 |
| 23 | Kingsholm Rugby Stadium | E1 |
| 24 | Library | D4 |
| 25 | Llanthony Priory | A5 |
| 26 | Magistrates Court | C3 |
| 27 | Multiplex Cinema | A6 |
| 28 | Museum and Art Gallery | D4 |
| 29 | Music and Drama Library | D4 |
| 30 | National Waterways Museum | B5 |
| 31 | New Inn | D3 |
| 32 | Police Station | C3 |
| 33 | Railway Station | F3 |
| 34 | Register Office | C5 |
| 35 | Robert Raikes House | C4 |

- | | | |
|----|------------------------------|----|
| 36 | St Michael's Tower | D3 |
| 37 | St Oswald's Priory | C2 |
| 38 | Soldiers of Glo'shire Museum | C4 |
| 39 | Warehouse Climbing Centre | C4 |
| 40 | Westgate Leisure Area | A1 |
| 41 | Youth Sports Area | D6 |

Parking

- | | | |
|-----|---------------------------------------|----|
| P1 | Peel Centre Mon-Sun | B6 |
| P2 | Hare Lane North/South Mon-Sun | D2 |
| P3 | Quay Street Sat Only | B3 |
| P4 | The Docks Mon-Sun | B5 |
| P5 | Bruton Way Multi-storey Mon-Sun | E3 |
| P6 | Castlemeads Sat/Sun | A4 |
| P7 | Blackfriars/Ladybellegate Mon-Sun | C3 |
| P8 | Longsmith Street Multi-storey Mon-Sun | C3 |
| P9 | Station Road Mon-Sun | E4 |
| P10 | St Michael's Square Mon-Sun | D4 |
| P11 | Hampden Way Mon-Sun | D4 |
| P12 | N. Warehouse, The Docks Sat/Sun | B4 |
| P13 | Eastgate Rooftop Mon-Sun | D4 |
| P14 | Kings Walk Multi-storey Mon-Sun | D3 |
| P15 | Southgate St/The Docks Mon-Sun | C4 |
| P16 | Westgate Street Mon-Sun | B2 |
| P17 | Gloucester Quays Mon-Sun | B5 |





Shopmobility



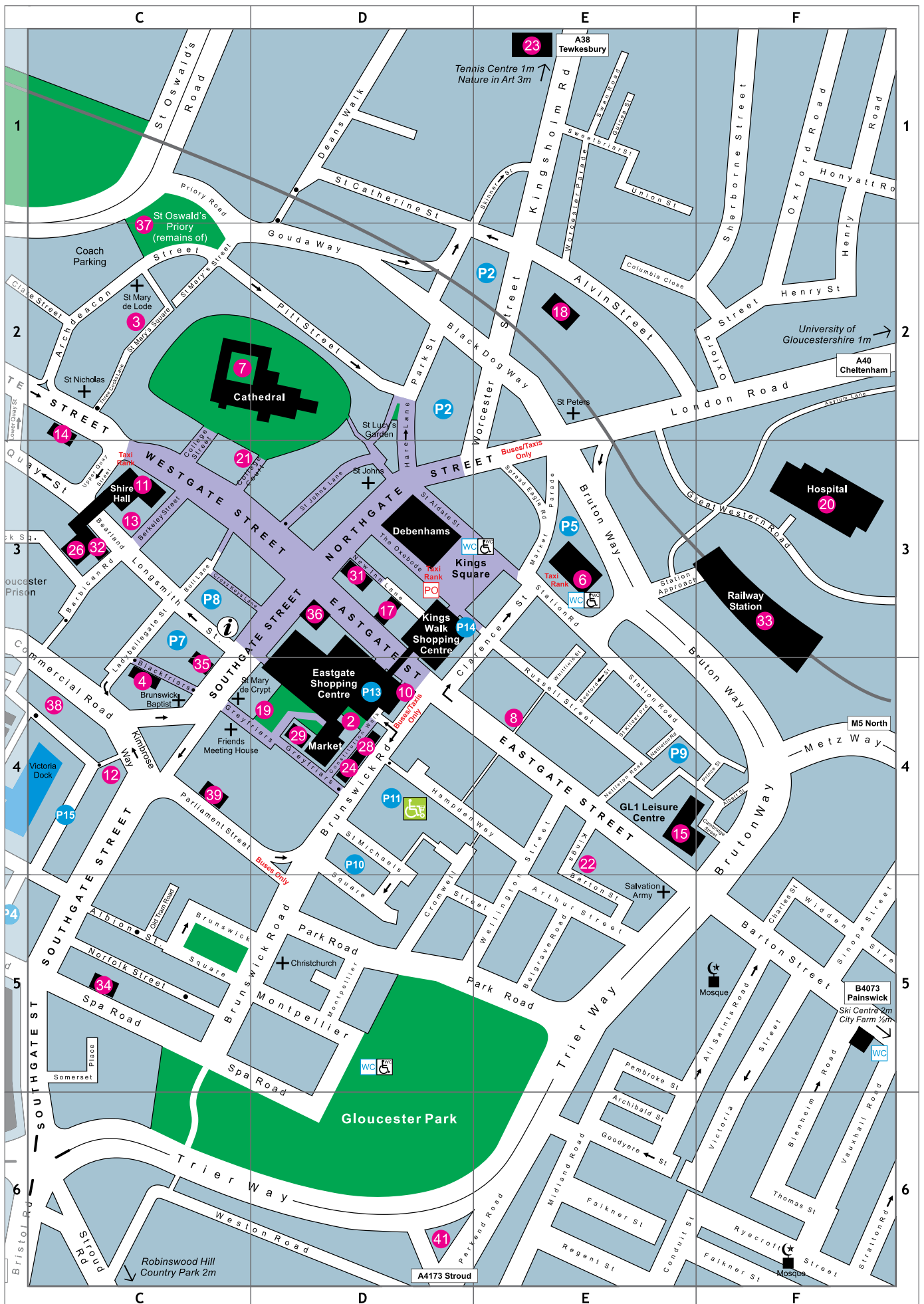
Public/Disabled Toilets



Post Office



Church



Investment and Regeneration

Significant regeneration projects that have been successfully delivered in Gloucester include:

St Oswald's Park

A mixed-use scheme by Hammerson plc on the site of Gloucester's former Cattle Market, including a Tesco supermarket, restaurants, retail warehouse units such as B&Q and residential elements including an Extra Care Village.

Blackfriars Priory

Originally founded in 1239 and one of the most complete surviving Dominican Blackfriars in England, it has recently been launched as an impressive cultural venue, with adjoining new build educational facility.

Gloucester Docks

The regeneration of the Docks has achieved a satisfying degree of maturity. The Docks regeneration project was effectively started by the Council's pioneering 1980s move, which saved four of the historic warehouses. A combination of new build and the repair / refurbishment of many of the historic docks warehouses, typically for apartments with active commercial uses on the ground floor, have breathed new life into the docks.

There has also been considerable investment in the public realm which has set a quality benchmark that befits this unique heritage site which, along with the Cathedral, is one of the city's most visited tourist destinations.

Greyfriars

Following the move of Gloucestershire College to its purpose built new facility at Gloucester Docks, the vacant site is now being regenerated into a significant new residential development in the heart of the city.

Railway Triangle / Corridor

Is a key arterial route into the city and had sat in an unused derelict condition for many years. The solution to the site was not easy to find. There were many constraints. However a solution was found and delivered by the developer LXB to build a Morrison's supermarket (completed) and a range of employment units (underway).

Gloucester Quays

The Quays has become shorthand for the Outlet Centre operated by Peel Holdings. The Gloucester Quays scheme is much more substantial than the outlet centre and covers some 25 hectares of brownfield land and includes Gloucestershire College, Sainsbury's, Travelodge and new cinema and successful restaurant area. It represents a significant investment by the Peel Group and has made a major contribution to the regeneration of Gloucester.

The journey continues with the City Council and its partners driving forward the next generation of schemes.

Kings Quarter

The City Council, through its determination to deliver growth, has acquired the majority of the required land. Having also secured £7 million of grant funding, this will enable the construction of a new, state-of-the-art bus station and transport hub in 2016. The council's development partner, Stanhope, is in detailed discussions with retailers and leisure providers to deliver the wider regeneration of this area.



Blackfriars

Both the City and County Councils are working together with private sector developer City and Country, the owners of the former HMP Gloucester, to regenerate this important and exciting part of the city centre. Working with GFirst LEP this scheme has successfully secured £4.1 million of Local Growth Deal grant to facilitate delivery.

Bakers Quay

Rokeby Developments and Merchant Place Developments have acquired this final key part of the Quays and plans to deliver an exciting and good quality mixed-use regeneration scheme. This will bring back into use a number of important listed buildings.

An enviable business location

- 8,400,000 people live within 90 minutes travel time
- 4,200 businesses in Gloucester with approximately 63,500 employees
- Local airport, plus easy access to international airports of Birmingham, Bristol and Cardiff
- Centrally located bus and rail interchange
- Over 58% of the immediate population falling within the ABC1 socio-demographic profile
- Within the city's core catchment area there are higher than average "wealthy executives", "affluent greys", "flourishing families" and "secure families"
- Excellent business premises at competitive rates ranging from bespoke built, contemporary offices and industrial units at the city's business parks to converted period premises in the Docks
- High quality incubator workspace and flexible and virtual office space available
- A centre of manufacturing excellence including aviation, technical and engineering developments
- Wide choice of hotel and conferencing venues ranging from international hotels to unique historic venues for a truly memorable setting
- Gloucester and the local area offer an excellent range of high quality business accommodation.
- From budget accommodation to international hotel chains and intimate friendly guesthouses, the city caters for all



A Great Place to Live and Work

Stunning heritage, award-winning attractions, exciting festivals, must-see events, attractive retail outlets and sporting excellence - Gloucester has it all.

SHOPPING IN GLOUCESTER - Alongside high street stores and modern shopping centres, Gloucester offers an array of unique and fascinating specialist shops, markets and boutiques, while Gloucester Quays is home to an increasingly successful Outlet Centre.

LOCAL, NATIONAL AND INTERNATIONAL EVENTS - Cultural and sporting events are at the city's heart. Events include the renowned Tall Ships Festival, Gloucester Quays Food Festival & Spring Festival, History Festival, Heritage Open Days, The Summer Festival, The Victorian Christmas Market and international rugby. Gloucester was also a London 2012 Olympic training centre and is a Rugby World Cup 2015 host city.

LIFE AFTER DARK - Gloucester's nightlife varies from intimate restaurants, traditional 17th century pubs and a restored Victorian theatre, to modern cinemas, leisure complexes, bowling alleys and a lively club scene. Gloucester Guildhall is one of the premier arts and music locations in the county, attracting acts including Super Furry Animals, Everything Everything, The Cribbs, Charlotte Church and Michael Portillo.

EATING OUT - The city offers a range of contemporary and traditional restaurants, wine bars, pubs and coffee bars. From waterside restaurants, to independent eateries in traditional historic surroundings, you'll find a myriad of local, regional and international cuisine. A unique café culture is bustling in the city with no council charges for locating tables and chairs outside pubs, cafés and restaurants.



Educational Excellence

The city has an excellent selection of schools including four grammar schools. The county's largest further education college, Gloucestershire College, has a state-of-the-art campus within easy reach of the city centre and just outside central Gloucester is the Oxstalls campus of the University of Gloucestershire.

Well Connected

Gloucester is situated adjacent to the M5 motorway, which provides easy access to the West Midlands and the rest of the South West, linking the M4 and M50 and then onto other key destinations across the country.

Gloucester also has good access to London via the A417, A419 and M4 trunk road and motorway network. Access to the city from the motorway network is particularly good as it is served by three junctions of the M5 - J11, J11a and J12. The city is served by park and ride services from Waterwells Park and Ride (Quedgeley).

Bus, Rail and Air

Both the bus station and railway station are easily accessible from the city centre. Gloucester railway station is well served by direct services from London (Paddington), Bristol, Birmingham, Swindon, Cardiff and Nottingham.

By air, London Heathrow airport is 100 miles from Gloucester with a drive time of just 2 hours. Birmingham International Airport and Bristol Airport are both under 60 miles away offering easy road access. Gloucestershire Airport, a general aviation airport, is located just 6 miles from the city centre, close to junction 11 on the M5 motorway.

Get in Touch

Whether you require assistance in finding the right property for your business, getting the right training or advice, or information on local business networking, Gloucester City Council's Economic Development Service is here to help.

We can be contacted on [01452 396986](tel:01452396986), eds@gloucester.gov.uk or see our web pages at www.gloucester.gov.uk/business

See www.gloucester.gov.uk/grants for information on the business grants we currently offer.



Business Support

Gloucester City Council Economic Development Service

Whether you require assistance in finding the right property for your business, getting the right training or advice, or information on local business networking, Gloucester City Council's Economic Development Service is here to help.

We can be contacted on **01452 396986** eds@gloucester.gov.uk or see our web pages at www.gloucester.gov.uk/business
See www.gloucester.gov.uk/grants for information on the business grants we currently offer.

GFirst LEP

The role of GFirst LEP is to drive sustainable economic growth in the county, and by doing so, create jobs and business opportunities. The Growth Hub is a partnership between GFirst LEP and the University of Gloucestershire, working together to provide business support services for the county.

For more information contact **01242 715480** or email info@gfirstlep.com

Gloucestershire Enterprise Ltd (GEL)

provides a wide range of services to help both fledgling companies and existing small businesses achieve their full potential. Services range from general business advice to business skills training and more specialist programmes of support.

See www.glosenterprise.co.uk/ or call **0845 838 9964** for full details.

Jobcentre Plus

For assistance with recruitment and advertising vacancies.

Cedar House, Spa Road, Gloucester GL1 1XL
Telephone: **0345 604 3719**
or email contact-us@jobcentreplus.gsi.gov.uk

Gloucestershire Development Loan Fund

may be willing to lend money to businesses and social enterprises in Gloucestershire when they are unable to obtain finance through mainstream lenders. The Loan fund is run through the Fredericks Foundation.

Contact via www.fredericksfoundation.org/gloucestershire or **01242 242555**

The South West Manufacturing Advisory Service

works closely with manufacturers in the region to help improve productivity and competitiveness.

See www.swmas.co.uk
or contact via info@swmas.co.uk
or **0845 608 3838**

Advisory, Conciliation and Arbitration Service (ACAS)

Provides advice and guidance on legal issues connected to business restructuring, alternatives to redundancy and redundancy legislation.

See www.acas.org.uk
or call the Helpline on **0300 123 1100**
(Monday - Friday 8am - 8pm and Saturday 9am - 1pm).



The Department for Business Innovation and Skills

for various government-funded measures to support business including support for Research and Development.

See www.gov.uk/government/organisations/department-for-business-innovation-skills

Co-operative Futures

Specialising in co-operative and community owned enterprises, Co-operative Futures also work with partners to provide support to co-operatives across the whole of the South East and South West regions of England.

Tel: **01452 543030**

Email: info@futures.coop

Web: www.futures.coop

Young Gloucestershire / The Prince's Trust

provides support including training, mentoring and financial assistance for people aged 16-25 years who wish to start up their own business.

Tel: **01452 501000**

Email: hello@youngglos.org.uk

Web: www.youngglos.org.uk/princes-trust/



Business Networking



The Federation of Small Businesses

Details for the Gloucestershire and West of England section are as follows:

Tel: 0808 20 20 888

Email: customerservices@fsb.org.uk

Web: www.fsb.org.uk/default.aspx?loc=119

Gloucestershire Chamber of Commerce

Part of Business West.

Tel: 01275 373 373

Web: www.businesswest.co.uk/gloucestershire

Gloucester Chamber of Commerce

You can contact the Chamber Administrator by

Tel: 0845 271 2844

Email: Info@GloucesterChamber.org.uk

Web: www.gloucesterchamber.org.uk/

Marketing Gloucester Ltd

- Promotes the city as a great place to live, work, study, visit and invest locally, nationally and internationally.
- Organises award-winning events and festivals, delivering to the city and region hundreds of thousands of visitors and millions of pounds of Gross Value Added (GVA).
- Engages with businesses and investors.

- Implements programmes to develop pride of place amongst residents.
- Partners with Gloucester City Council, GFirst LEP, Cotswolds Tourism and Gloucestershire County Council.
- Marketing Gloucester has an independent board drawn from the private and public sectors.

Web: marketinggloucester.co.uk/

Tel: 01452 207020. See profile on page 33.

South West Business

For regional business news and networking events including Gloucestershire's Top 100 Business Club.

Web: www.southwestbusiness.co.uk

Some of the local Rotary Clubs in Gloucester

The Rotary Club of Gloucester

Web: www.rotary-ribi.org/clubs/homepage.php?ClubID=602

Rotary@Kingsholm Rotary Club

Web: www.rotary-ribi.org/clubs/homepage.php?ClubID=603

Rotary Club of Gloucester Severn

Web: www.rotary-ribi.org/clubs/homepage.php?ClubID=604

Rotary Club of Gloucester Quays

Web: www.rotary-ribi.org/clubs/diary.php?ClubID=2068

Conference Facilities

As well as providing a picturesque setting, Gloucester's excellent transport links close to the M5 and M4 motorways means that the city is the ideal location for conferences and business events of any size. Along with excellent road and rail links, Gloucester is just 1 hour from Bristol and Birmingham International Airports.

Gloucester offers plenty of choice in both residential and daytime conference venues; these range from modern business hotels, to GLI's multi purpose

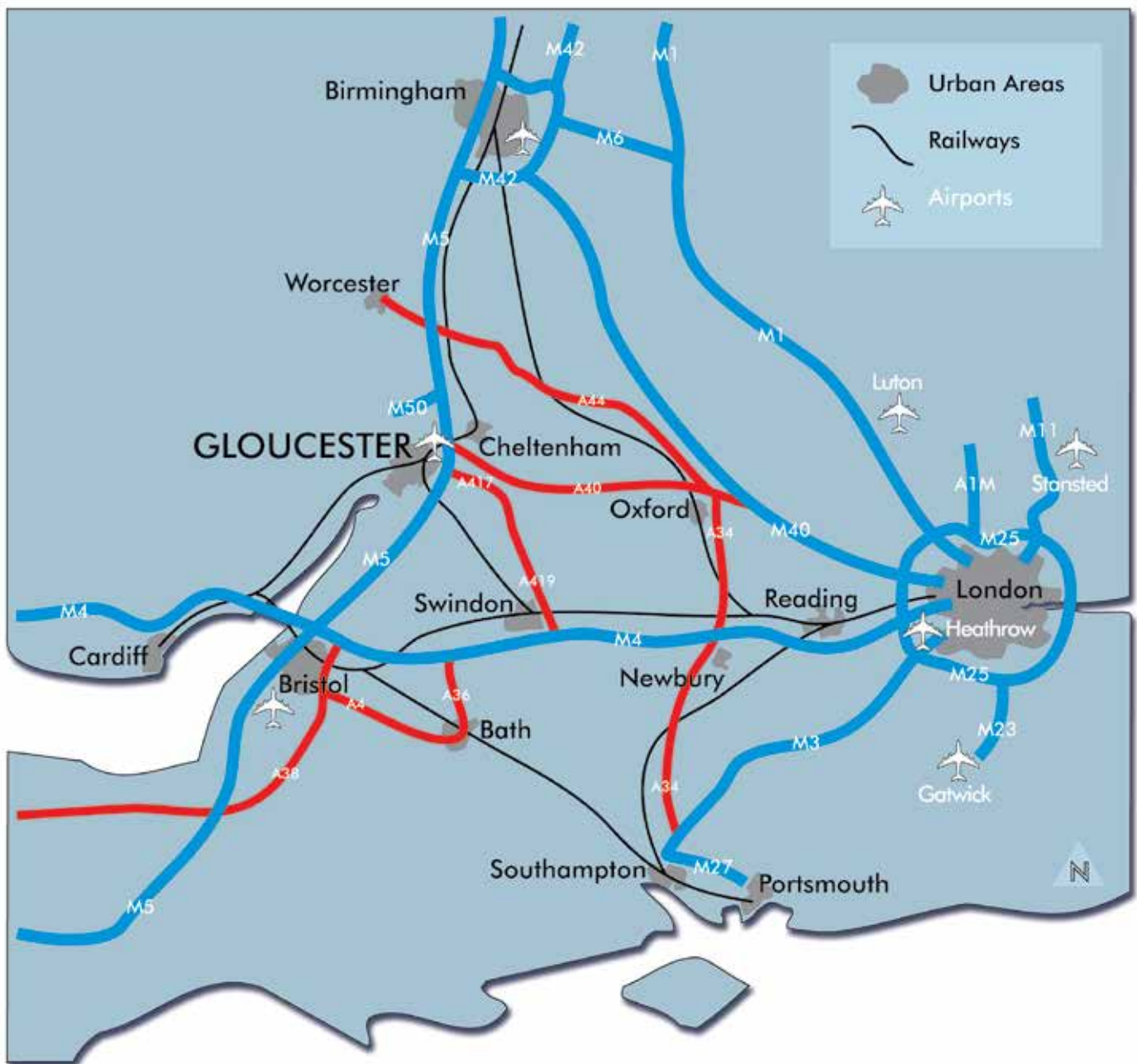
Glevum Hall, to unique historic venues such as The Guildhall or the medieval Parliament Rooms at Gloucester Cathedral, for a truly memorable setting.

For further information on conference facilities within Gloucester contact the Gloucester Tourist Information Centre on:

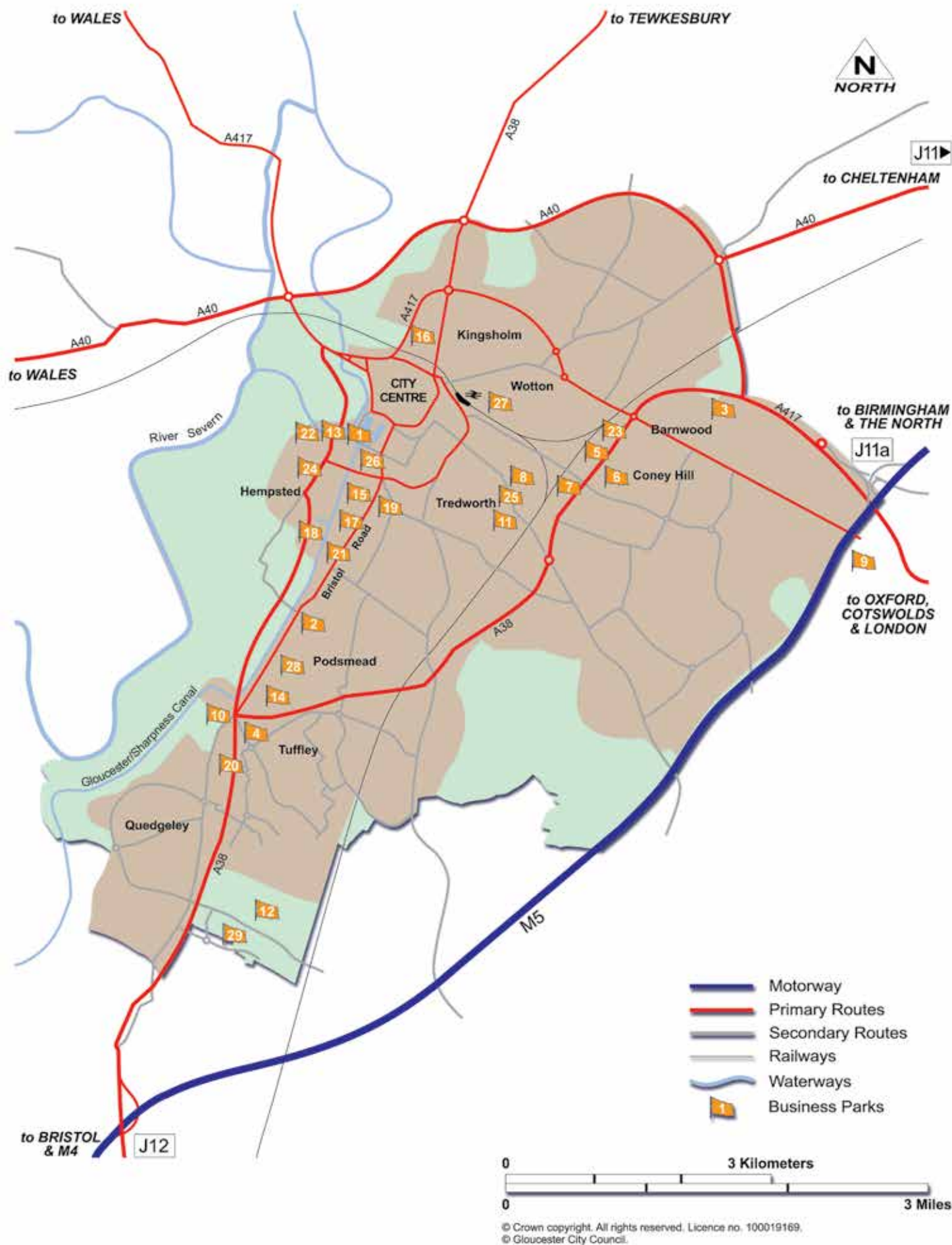
Tel: **01452 396572**

Email: tourism@gloucester.gov.uk

Web: www.gloucester.gov.uk/conferences



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Business Parks and Industrial Estates

BUSINESS PARKS 2015

1. 125 Business Park

Llanthony Road
Gloucester GL2 5JQ

2. Ashville Industrial Estate

Ashville Road
Gloucester GL2 5EU

3. Barnwood Business Centre

Barnet Way
Gloucester GL4 3HR

4. Central Trading Estate

Cole Avenue
Gloucester GL2 5HA

5. Chancel Close Trading Estate

Eastern Avenue
Gloucester GL4 3SN

6. Eastbrook Road Trading Estate

Eastbrook Road
Gloucester
GL4 3DB

7. Eastern Avenue Trading Estate

Eastville Close
Gloucester
GL4 3DN

8. Francis Woodcock Trading Estate

Barton Street
Gloucester GL1 4JE

9. Gloucester Business Park

Brockworth
Gloucester GL3 4AA

10. Goodridge Trading Estate

Goodridge Avenue
Gloucester
GL2 5EA

11. Glevum Works

Upton Street
Gloucester GL1 4LA

12. Kingsway Business Park

Naas Lane
Gloucester GL2 2SN

13. Llanthony Trading Estate

Llanthony Road
Gloucester GL2 5HL

14. Lower Tuffley Lane Industrial Park

Lower Tuffley Lane
Gloucester GL2 5DP

15. Madleaze Trading Estate

Madleaze Road
Gloucester
GL1 5SG

16. Mercia Road

St. Oswald's Road
Gloucester GL1 2SQ

17. Mill Place

Bristol Road
Gloucester GL1 5SQ

18. Monk Meadow Trading Estate

Hempsted Lane
Gloucester GL2 5JA

19. Morelands Trading Estate

Bristol Road
Gloucester GL1 5RZ

20. Olympus Park Business Centre

Olympus Park
Quedgeley
Gloucester GL2 4NF

21. Permalii Park

Bristol Road
Gloucester
GL1 5SR

22. Severnside Trading Estate

Sudmeadow Road
Gloucester GL2 5HS

23. Southbrook Road Trading Estate

Northbrook/Southbrook Road
Gloucester GL4 3YY

24. Spinnaker Road Trading Estate

Spinnaker Road/Secunda Way
Hempsted
Gloucester GL2 5FD

25. St. James Trading Estate

Barton Street
Gloucester GL1 4JJ

26. Sudbrook Trading Estate

Baker Street
Gloucester GL2 5QT

27. The Pullman Centre

Great Western Road
Gloucester GL1 3ND

28. Tuffley Industrial Estate

Capitol Park, Pearce Way
Gloucester GL2 5YD

29. Waterwells Business Park

Waterwells Drive
Gloucester GL2 4PH



Gloucester City Council Services

Contact us online, by telephone, email or post.

The Customer Services team provides residents and visitors of Gloucester City Council with access to a wide range of council services.

If you are not sure who you need to speak to, you can contact our customer service team by any of the following:

Telephone

Telephone: **01452 396396**

Text telephone: **01452 396161**

If you require assistance from a translator please tell the customer service officer the language you speak and we will arrange to call you back with a translator on the line.

Email

Email to: heretohelp@gloucester.gov.uk

Social Media

Facebook: www.facebook.com/GloucesterCityCouncil

Twitter: [@GloucesterCity](https://twitter.com/GloucesterCity)

Post

Post to:

Gloucester City Council,
Herbert Warehouse, The Docks,
Gloucester GL1 2EQ

Online Payments

Online Payments can be made via the Gloucester City Council Payments Portal or via the touchtone automated payment service by ringing **0845 155 6000**

Emergency Numbers

If you have an emergency and need to contact us out of hours please call:

If you are homeless and roofless that night - **01452 614194**

If you need an emergency repair - **0800 408 2000**

For all other emergencies - **01452 396220**

Other council contacts

- Tourist Information Centre (Office hours):
01452 396572
- Cemeteries and Crematorium (Office hours):
01452 396902
- Guildhall:
01452 503050
- Folk Museum (Office hours):
01452 396868
- City Museum and Art Gallery (Office hours):
01452 396131
- Gloucester Blackfriars:
01452 503050
- Council Tax:
01452 396495



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Ecclesiastical Insurance Group

Although we were originally set up over 120 years ago to protect the assets of the church, today we insure a wide range of buildings and other risks. These range from iconic national treasures such as the Royal Albert Hall and Blenheim Palace, as well as our very own Gloucester Cathedral, to many of the nation's museums and theatres.

We also own an award-winning investment management business, EdenTree, which helped pioneer ethical and responsible investment in the UK.

We are owned by a charity and all of our profits are returned to it. In 2014, we donated £23.5m back to our owner to help benefit the church and good causes all around the UK.

With over 650 staff, we are Gloucester's largest private employer, and play an active part in the community and in supporting many of the city's charities and good causes.

Tel: 0345 777 3322
www.ecclesiastical.com



Please see advert on back cover

Gloucester Tourist Information Centre

Gloucester Tourist Information is proud to offer a variety of services, including the following:

Local/regional/national holiday information, National Express & Eurolines, Marchants day trips, Stagecoach bus passes & timetables, Advanced entry for local and national attractions, Souvenirs & Publications, Audio Tours, Local theatre and event sales, Theatre Tokens, Superbreaks, Accommodation bookings, Stamps and much more...

Opening times

Mondays - 10am – 5pm, Tuesdays to Saturdays - 9:30am – 5pm, Sundays - Closed
Open all Bank Holiday Mondays and Sundays during large city events

Gloucester Tourist Information Centre
28 Southgate Street, Gloucester GL1 2DP

Tel: 01452 396572
Email: tourism@gloucester.gov.uk
www.thecityofgloucester.co.uk

 GloucesterTIC  @moreGloucester

Gloucester
City Council
Transforming Your City

Please see advert on page 6

Marketing Gloucester

Marketing Gloucester is a public/private partnership that promotes the City as a great place to live, work, study, visit and invest; locally, nationally and internationally. It organises award-winning events and festivals, delivering hundreds of thousands of visitors and millions of pounds of GVA* to both the city and the region. It engages with businesses and investors, and implements programmes to develop pride of place amongst residents. Marketing Gloucester partners with Gloucester City Council, GFirst LEP, Cotswolds Tourism and Gloucestershire County Council.

Marketing Gloucester aims to provide a comprehensive, fully integrated visitor experience in the city covering marketing, accommodation, food and drink attractions, events and festivals. Marketing Gloucester also works with Gloucester Tourist Information Centre to develop ambitious tourism strategies for Gloucester with key partners and establish clear delivery arrangements.

Marketing Gloucester Ltd
71-73 Eastgate Street, Gloucester GL1 1PW

Tel: 01452 207020

Email: info@marketinggloucester.co.uk

Website: thecityofgloucester.co.uk

Facebook: [gloucester](https://www.facebook.com/gloucester)

Twitter: [@visitgloucester](https://twitter.com/visitgloucester)



Peel Outlets

Peel Outlets own Gloucester Quays Outlet and Lowry Outlet, MediaCityUK.

Peel Outlets believe in curating a better, ever-improving outlet experience, one that offers more value together with great leisure experiences, making them a destination not just for new audiences but existing customers too. Our mantra...“What’s Next?”

We are relentless in our pursuit of enhancing customer experience, combining large-scale events and activities with the perfect fit of brands with a tailored dining and leisure offering. We build lasting relationships with our tenants and invest in research to understand catchments to help tenants deliver the best customer experience and maximise their sales conversion.

That’s why with Peel Outlets you Experience More.

Peel Outlets is a division of The Peel Group - one of the leading infrastructure, real estate and investment enterprises in the UK. Our diverse network of businesses ranges from ports to airports; land to leisure; media to hotels; wind farms to shopping centres, and a portfolio of investments in major public companies.

www.gloucesterquays.co.uk



Please see advert on inside front cover and page I

Prima Dental

Winner of the Queen’s Award for Enterprise for International Trade in 2014 in recognition of export success, Prima Dental is the fastest growing carbide bur (dental drill) manufacturer in the world. From our state-of-the-art facilities in Waterwells Business Park in Gloucester, we manufacture and export over 20 million dental products each year to over 85 countries.

It is innovation that underpins our commercial success and is the ultimate driver of our business. We are constantly developing new processes to improve our performance, including automation and cellular manufacturing, to help us develop and launch new products to reflect advancements across the global dental market.

We produce over 1,600 different products, namely tungsten carbide, diamond and steel rotary instruments – but capacity and output are set to grow significantly as we embark on an exciting expansion programme.

As part of our expansion plans we are recruiting across the company. To find out more about Prima Dental and our new roles, visit our website at www.primadental.com.

Stephenson Drive, Quedgeley, Gloucester GL2 2HA
Tel: 01452 729751
www.primadental.com



Please see advert on inside back cover

The Quality Assurance Agency for Higher Education

The Quality Assurance Agency for Higher Education (QAA) is an independent body **entrusted with monitoring and advising on standards and quality in UK higher education**. Formed in 1997, we have offices in Gloucester, London and Glasgow. QAA safeguard standards and support the improvement of quality for students - whether they study at a university or college in the UK or in any other location worldwide where courses lead to UK higher education qualifications. We check how UK universities and colleges maintain their academic standards and quality. We review and report on how they meet their responsibilities, identify good practice and make recommendations for improvement. QAA also publish guidelines to help UK universities and colleges develop effective systems to ensure students have the best learning experience. **We are dedicated to checking that the three million students working towards a UK qualification get the higher education experience they are entitled to expect.**



Further information is available at: www.qaa.ac.uk

Please see advert on page 10

Robert Hitchins - The Complete Development Solution

Specialising in the South West, South Midlands and South Wales commercial property markets, Robert Hitchins is a privately owned, highly successful and well-funded property company.

With a commercial property portfolio of over 1.5 million square feet under ownership and a significant development programme underway, the group's strategy is to seek out, evaluate and, where appropriate, acquire development and investment opportunities throughout the region.

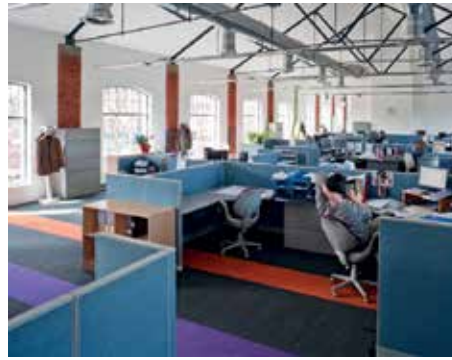
Robert Hitchins prides itself on working with occupiers to deliver bespoke property solutions that maximise both business potential and investment value.

If your business has a property requirement or you are interested in selling your existing site or buildings TALK TO US!

The Manor, Boddington
Cheltenham, GLOS GL51 0TJ
Tel: 01242 680694
www.robert-hitchins.co.uk



Please see advert on page 4



Roberts Limbrick Ltd are an award winning Chartered Architectural Practice of over 100 people, working nationally, with offices in Gloucester and Newport. We offer a full range of architectural services from inception to completion. We are also active in most sectors including Commercial; Residential; Education; Healthcare; Mixed Use and Retail; Heritage & Conservation; Refurbishment and Regeneration; Racecourses, Arenas and Stadia; and Sports & Leisure.

We are a long established, highly successful practice that has continued to grow through the recession, due to the strength of our reputation and the quality of the service we offer. This has enabled us to assemble and retain a rare mix of experienced, creative and technically talented individuals to ensure we always provide the highest level of service. We have an enviable portfolio of clients throughout the UK in both public and commercial sectors.

We cover all aspects of the design process from urban design, master planning and feasibility through to detailed design, production information and construction. Our experience at the delivery end of the development process helps to ensure that the brief is realistic and deliverable.

Much of our work in the Private Sector is repeat business or through recommendation. All of our work in the Public sector is won in competition.

We firmly believe in the fundamental importance of health and safety and efficient management systems. As an RIBA Chartered Practice we have full, independently audited, QA accreditation to BS ISO 9001:2008, Environmental accreditation to BS EN ISO 14001:2004 and H&S accreditation to BS OHSAS 18001:2007. We have achieved the gold standard of CSCS training, and are registered through CHAS and EXOR.





Innovation drives everything we do

From our state-of-the-art production facilities in Waterwells Business Park in Gloucester, we design and manufacture innovative and quality precision dental instruments for our customers around the world.

Winner of the Queen's Award for Enterprise for International Trade in 2014 in recognition of our business growth and export success, Prima Dental is proud to be the fastest growing carbide bur manufacturer in the world.

We are steering an exciting, planned expansion programme to keep up with the growing demand for our quality products.

To find out more about us and career opportunities at Prima Dental, please visit our website at primadental.com.



Stephenson Drive Waterwells Business Park Gloucester GL2 2HA

W www.primadental.com T 01452 729751



A financial services provider with a unique vision - to be the most trusted and ethical financial services group, giving £50m to charity over three years.

Proud to be the largest private employer in Gloucester.

Specialist Insurance

- Church
- Heritage
- Charity
- Education
- Property Investors

For more information visit
www.ecclesiastical.com
or call us on **0345 777 3322**

